

# Community Benefit Report 2023

*West Treasure Valley*



# Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 Health Systems in the nation for the 9<sup>th</sup> consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merATIVE  
15 Top  
Health  
Systems



Health care is about relationships. Great health care comes from the heart, and I am thankful to be able to say that St. Luke's partnerships, community collaborations, board member engagement, volunteer dedication and team member commitment are driven by that heart-centered spirit. It makes our mission—and excellent patient outcomes and experiences—possible.

— Chris Roth, St. Luke's President and CEO



St. Luke's new, innovative primary care facility in south Nampa improves access to greatly needed specialty services as well as telehealth, lab, imaging, pharmacy and same-day care. The consumer learning from the facility also will inform our future care delivery approach.



Recognizing the significant need for mental and behavioral health support for youth, St. Luke's increasingly invests in organizational partners such as Boys & Girls Clubs, Breaking Chains Academy of Development, The Mentoring Network and others that are focused on providing safe spaces; resources, tools and skill-building; and creative solutions to preventing and solving crises.



# St. Luke's Health System Overview

## Report of Community Benefits 2023

St. Luke's primary service area is Ada County, with our secondary service area covering southwest, south-central and west-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. All numbers are current as of the fiscal year ending Sept. 30, 2023.



**\$869 Million**  
Total Community  
Benefit



**\$36 Million**  
Charity Care



**\$105 Million**  
Services and Programs for the  
Community



**\$18.5 Million**  
Donations Received

## Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and Community Health and Engagement. In 2023, St. Luke's and partners conducted the first joint Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



**St. Luke's dedication to community benefit guides us to maximize partnerships and available resources, ensuring people have equitable opportunities to achieve their optimal health and well-being.**

*– Theresa McLeod, St. Luke's Administrator of  
Community Health and Engagement*



# St. Luke's West Treasure Valley Overview

## Report of Community Benefits 2023

Our commitment to Canyon County continues to grow with St. Luke's Nampa Medical Center, clinics throughout the county and St. Luke's Fruitland Medical Plaza in the Fruitland-Ontario area. We're a dedicated partner with area nonprofits working together to improve the health of people in this rapidly growing and diverse region, from the more populated cities to smaller, more remote rural communities.



**\$66.7 Million**  
Total Community Benefit



**\$518,000**  
Donations Received



**4,105**  
Volunteer Hours



**38**  
Volunteers



**1,231**  
Employees



**509**  
Physicians\*



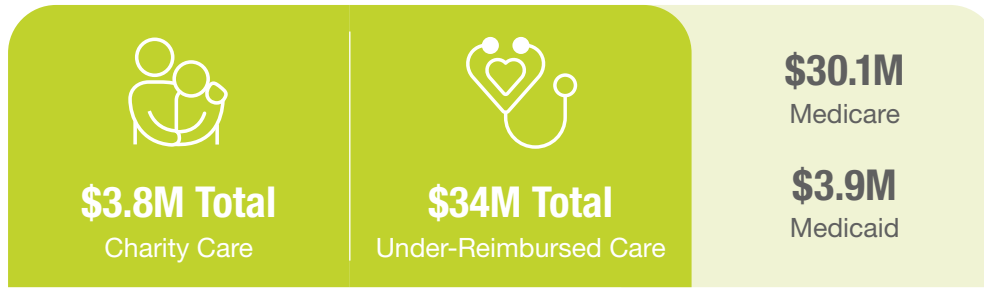
**250**  
Advanced Practice Providers\*

## Providing a High Quality of Care



\*Providers with practice privileges at our locations.  
All numbers provided as of fiscal year ending Sept. 30, 2023.

# St. Luke's West Treasure Valley Overview



St. Luke's provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



**Informed by local community board members, St. Luke's makes investments that are strategically placed to boost services and resources that address the issues most impacting the health of our communities.**

*– Nikki Zogg, St. Luke's West Treasure Valley Community Board Member and Director of Southwest District Health*



## Improving Access to Patient-Centered Care

### **\$13.4 Million Total**

**Total Capital Improvements**—One hundred percent of St. Luke's revenue after expenses is reinvested into land, facilities, equipment and other capital supporting the hospital's mission for Canyon County.

### **\$11.4 Million**

**South Nampa Community Clinic**—The first of its kind, this clinic offers primary care services including pediatrics, family and internal medicine, as well as urgent care and same-day visits, an in-house pharmacy, lab and x-rays.

### **\$1.3 Million**

**Facilities Development**—We are dedicated to updating equipment and expanding our clinics and facilities in West Treasure Valley to give patients the best quality of care.

### **\$682,149**

**Technology**—We continually upgrade key information technology infrastructure to boost efficiencies, lower costs and most importantly, improve safety and quality for patients.

# Giving Thanks

*Our work assessing and addressing community needs would not be possible without a visionary board of directors and our dedicated community boards. We are grateful for their partnership and guidance.*

## **St. Luke's Health System Board of Directors as of Sept. 30, 2023:**

Andrew Scoggin, Chairperson  
Emily Baker  
Brigette Bilyeu  
Tom Corrick  
Rosa Dávila, PhD  
Lucie DiMaggio, MD  
Mark Durcan  
Bill Gilbert  
Lisa Grow  
Allan Korn, MD  
Dan Krahn  
Bob Lokken  
Rich Raimondi  
Chris Roth, President/CEO  
Jill Twedt  
Bill Whitacre

## **St. Luke's West Treasure Valley Community Board Members as of Sept. 30, 2023:**

Nikole Zogg, PhD, Chairperson  
Chris Veloz  
Ron Bitner  
Evelyn Dame  
Bill Deal  
Jose DeLeon  
Janet Komoto  
Paul Lodge  
Misty Robertson  
Andrew Rodriguez  
Timothy Sawyer, MD  
Kim Stutzman, MD  
Rick Youngblood

*The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:*

- *Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).*
- *Donated time, funds, subsidies and in-kind services.*
- *Additions to capital such as physical plant and equipment.*